

# **Terms & Conditions**

## **Acceptance of Terms**

Welcome to the Terms & Conditions of Armenian Progressive Youth NGO (“APY,” “we,” “us,” or “our”). By accessing and using our website and donation system, including the materials and information posted on it, you agree to abide by these Terms & Conditions (“Terms”), including the conditions outlined in our “Privacy Policy.”

## **Donations**

By making a donation on the Site, you acknowledge that APY retains control over the donated funds. If a project is fully funded or a donation is made without specifying a particular project, the funds will be allocated to APY’s general fund.

You may choose to make a one-time donation. Donations made through our website will be processed and used to support our projects and activities. Once a donation is completed, it cannot be refunded unless there is a specific issue with the transaction.

## **Donation Issues**

If you encounter any issues while making donations on the Site, please contact us at [apy@apy.am](mailto:apy@apy.am) within 10 business days, describing the issue and providing your contact details. We will address your case and process refund requests within 5 business days of receiving your inquiry.

## **Collection and Use of Personal Information**

Certain parts of the Site may require the collection and use of personal information. We collect, use, and transfer your personal information in accordance with the terms outlined in our Privacy Policy, which is part of these Terms. Our Privacy Policy details how we collect, access, use, and share your information.

## **Third-Party Services and Websites**

The Site may contain links to third-party websites or services. By using these third-party services, you agree to be bound by their respective terms and privacy policies. APY is not responsible for, nor liable for, the content or privacy practices of these third-party sites.

## **General**

We may send notices to you via the email address you provide when making a donation.

APY reserves the right to modify or update these Terms and our Privacy Policy as needed. Any changes will be posted on the Site at [www.apy.am](http://www.apy.am)

If you have any questions about these Terms, please contact us at [apy@apy.am](mailto:apy@apy.am)

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